



935 Lake Elmo Dr., Ste. B – Billings MT 59105 – (406) 259-3111

Client Criteria for the Friends Program

Persons eligible for service under the FRIENDS Volunteer Program should meet the following criteria/guidelines:

1. Minimum age: 60 - unless approved by the Volunteer Program Coordinator.
2. Live in a private home, duplex, apartment, or other housing where there is little chance for companionship/socialization. Those in a nursing home are ineligible for the FRIENDS program. If the client is permanently moved to a nursing home then they will no longer meet the requirements of the FRIENDS Volunteer Program and they will be discharged at that time. If a FRIENDS Volunteer wishes to continue calling or visiting their client in a nursing home, the Volunteer can do so outside of the Friends Program.
3. Limited to the home environment - either by choice or disability. Must be homebound.
4. Minimal or no psychological support or contact from family, friends, or neighbors.
5. No “severe” mental disabilities that restrict the client’s ability to interact with the volunteer.
6. Potential for improvement on a social/psychological level and the potential for the volunteer’s service to postpone institutionalization of the client.